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Aged Care Quality Standard 1: Consumer Dignity and Choice

(29883)



Course Description

The goal of this course is to teach learners the importance of what Standard 1 means for consumers: That they are treated with dignity and respect and can maintain their identity. They can make informed choices about their care and services and live the life they choose.

Government funded aged care providers are expected to comply with each of the Aged Care Quality Standards. The Standards reflect the level of care and services the community expects from aged care providers.

Aged care consumers are, above all, individuals in every sense of the word who have the right to be treated with dignity and respect.



Learning Outcome

This course focusses on the following learning outcomes:

- Treating consumers with dignity and respect, with their identity, culture and diversity valued
- Care and services are culturally safe
- Each consumer is supported to exercise choice and independence, especially in regard to making decisions about care and family involvement; communicating decisions; and being supported to create and maintain connections and relationships
- Consumers are supported to take risks
- Information provided to consumers is current, accurate and timely, and
- Each consumer's privacy is respected and information kept confidential.



Course Features

- Adaptics
- Animations
- Assessments
- Certificate of completion
- Interactive activities
- SCORM deployment available
- Video
- Voice Over
- WCAG 2.0 accessible



Audience and Duration

The online learning is applicable to learners in residential aged care services, home services and flexible care services. This course is suitable for new and experienced carers.

Duration: 40 minutes